Cloud Communications for Today's Business
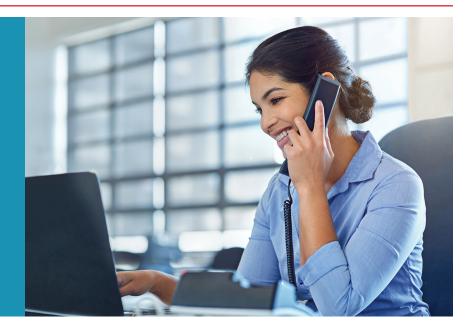
Growth Decisions

There comes a point in the life of every growing business when its communications and operational needs exceed the capabilities of its legacy phone system. Business owners and IT directors must find new ways for multiple departments to collaborate in order to stay competitive in the market.

"By 2020, 78% of SMBs will use the Cloud."[1]

With limited resources available, more and more organizations are choosing to migrate to the cloud instead of investing in a system that is destined to be obsolete.

Your Best Path to the Cloud

With its world-class feature set, Frontier AnyWare™ delivers enterprise-class telephony to you. Gain the call control features at the user and organizational level used by the world's largest, most respected enterprises to run their global operations.

With professional grade add-ons like contact center, collaboration, CRM integration and business analytics, all rolled into an easy to use remote management platform, Frontier AnyWare becomes the competitive advantage business owners have been looking for from their communications solutions.

The Right Tools to Compete!

Across the United States and around the world, business leaders are looking for more than just a business phone system to stay competitive in a market teeming with established enterprises with vast resources and new, upstart companies determined to disrupt traditional business.

Here's what business leaders say:

Increase Velocity - "I'm looking for technology to help drive a competitive advantage, keeping my business flexible. I want to be able to think big, but without the big ticket expenses."

Stay Productive Anywhere - "I stay just as active as my business. I need to ensure I stay connected whether I'm at the office, working from home, or visiting with a client. To me, work is an activity, not a location."

Be Fiscally Responsible - "With my businesses poised for growth, I need a communications system that is able to keep up without being a financial burden. Technology should help drive simplicity."

[1] Article by Emergent Research, commissioned by Intuit, 2014.

Business Continuity

Business continuity is crucial. With Frontier AnyWare, you no longer need to worry about outages caused by hardware failures. As long as you have an internet connection to your office, calls can continue via our geo-redunant network. Two Level-4 data centers on opposite coastlines, help to ensure that your calls keep going until they reach conclusion.

Increased IT Efficiency

Frontier AnyWare also helps optimize IT efficiency. Give your IT department relief by moving to a cloud based system. You don't need to allocate staff to maintain and support communications hardware. Frontier AnyWare moves it all to the cloud. Any surplus of technicians can be reallocated to projects that impact the future of the business and not just maintaining status quo.

Since Frontier AnyWare is a fully-hosted cloud solution, change management becomes simple too. There is no need for lengthy upgrade meetings, working late, or having a roll back strategy when things go awry. With minimal effort, you can trust that you're on the latest version. IT support, simplified.

A Versatile Approach to Enterprise Class Communications

Frontier AnyWare offers several convenient, user seat types. By choosing the combination of each that best fits your business needs, you can customize a system that ensures you pay only for the features that you need.

Best suited for small to medium companies that need an easy-to use phone system, Frontier AnyWare includes enterprise class features such as Mobile Twinning, Hot Desking, intuitive web-based administration, and more.

Frontier AnyWare 3.5 Bundle Features Summary

			MiTeam
			Mobile Client + Softphone
		PC Softphone	
		Entry UC Client & Features (MiCollab) Audio Collaboration	
		Outlook Integration	
	Voice Mail + UM		
	Entry Business Analytics, Performance Analytics, Audio Conferencing, Corporate Directory		
	Voice Services - Unlimited Local and Long Distance (US & Canada)		
1 Device	1 Device (Desktop)	Up to 3 Devices	Up to 4 Devices
Extension	**Essentials**	**Premier**	**Elite**

Business Solutions at a Glance

Elite User

- UC User (Chat/Presence)
- One DID
- Up to 4 Simultaneous Devices
- External Parallel Ringing
- MiTeam Streaming Application
- Mobile & Softphone
- Desktop Client & Softphone
- Click to Dial (Inside Clients)
- Unlimited Minutes of Calling (US and Canada Outbound)
- Outlook Calendar Integration

Premier User

- UC User (Chat & Presence)
- One DID
- Up to 3 Simultaneous Devices
- External Parallel Ringing (Twinning)
- Desktop Client & Softphone
- Unified Messaging (VM to email)
- Click to Dial (Inside Clients)
- Unlimited Outbound Calling (US and Canada)

Essentials

- One DID
- Single Device Support
- Business Line User
- Voice Mail

Easy to Use

With Frontier AnyWare it's never been easier to be setup and running so quickly. Simply plug your phones into your network, log in with your provided access information, and start making calls. It's that simple.

Through a simple and intuitive web portal you can quickly create new ring groups, move extensions, edit users, and much more. Changes can be made by office administrators in seconds rather than requiring expensive IT support that takes days.

Communicate Anywhere, Anytime

With Frontier AnyWare you can make and receive calls anytime, anywhere. Unified Communications by Frontier AnyWare gives you the option of using a desk phone, a Web client, or your mobile device while enjoying all the features of your business phone system. You can assign a single number with one voicemail that works on all devices, transfer calls between your desk and mobile device, extension dial, and more. The Frontier AnyWare client also allows you to instant message with colleagues.

Flexible Finance Options

Frontier AnyWare offers you the option of leasing or purchasing your phones to accommodate your financial objectives and business strategy. Either approach allows you to enjoy state-of-the-art IP telephones, award winning call control features and technical support.

Collaboration and Mobility Solutions

Frontier AnyWare Collaboration is a mobile-first communications and collaboration solution, designed to provide a highly collaborative, persistent workspace to align with how employees communicate in today's

dynamic workplace. Through a single client your employees have access to an integrated suite of unified communications and collaboration services, helping to make their every interaction efficient and productive, whether it's with colleagues, customers, or partners.

Frontier AnyWare 3.5 Collaboration Features

Unified Communications (UC) services are accessible via clients for the desktop (PC and Mac), Web and mobile devices (Android and iOS).

- Presence
- Messaging
- Softphone
- Mobility
- Web Client

Team collaboration services (MiTeam) enable collaborative workspaces for team-based meetings, conversations, content collaboration and project management.

- Streams
- Search
- To-Do
- Meet

Unified Messaging services that make message storage and retrieval simple

- Message Retrieval
- Outlook® Client Plug-In
- Fax Services

Audio and Web Conferencing services to address a variety of conferencing needs - audio, presentation and collaboration.

- Scheduled/Ad-Hoc Conferencing & Webinars
- Participant Management
- Desktop and Application Sharing
- Public and Private Chat
- Web-Based Collaboration
- File Transfer
- And More...

Mitel MiVoice 6900 Series IP Phones

The new MiVoice 6900 series is a family of powerful 'Mobile First' IP phones offering advanced integration with mobile phone calls and applications.

Mitel MiVoice 6900 IP phones are designed from the ground up for the enterprise user who requires an exceptional HD audio experience via its uniquely optimized handset. The series offers sleek, modern styling with high quality feel and large, high-resolution, color LCD displays. Additional features include programmable personal keys, USB expansion port, headset port with EHS and embedded Bluetooth (only on the 6930 & 6940).

Note: Phone hardware priced separately. Other phones available, including Mitel 5300 Series IP Phones and Mitel 112 SIP-DECT (cordless).

MiVoice 6920 IP Phone

MiVoice 6930 IP Phone

MiVoice 6940 IP Phone

Expansion Modules

MiTeam Streaming Application

MiCollab comes integrated with a tool that makes collaboration frictionless called MiTeam. MiTeam is the natural extension of today's team collaboration experience that closely aligns to how teams communicate and collaborate in today's mobile-first workplace. MiTeam is included with the Elite User package.

Key Features

- **Streams** - Create and manage active projects from a single, unified display.
- **Chat** - Communicate with team members instantly via instant message and review activity since stream creation resides in one, centralized place.

- **Pages** - Share files with team members in a cloud-based storage environment that is available whenever you need it.
- **To-Do** - Create, assign, and track project activities with team members.
- **Meet** - Initiate a live collaboration session with team members instantly.

Frontier AnyWare 3.5 Additional Features and Add-Ons
Communications in the Cloud

Seamless Integrations

Making sure your systems communicate with each other is critical to your business' performance. Switching between screens that require different passwords can inhibit collaboration and destroys productivity. Frontier AnyWare Business Integration connects to the key business applications, vital to your operations.

Key Features

- **Inbound Calling** – Get a screen pop notification when incoming calls arrive
- **Click-to-Dial** – Place outbound calls simply by clicking the phone number
- **Record Management** – Take notes and update CRM records from the Frontier AnyWare Business interface
- **Browser-Based Deployment** – Install via the browser for quick deployment and use
- **Single Sign-On (SSO)** – Log-in using your existing username and password

Powerful Analytics

Frontier AnyWare Business provides additional tools to provide IT with greater relief from day-to-day maintenance to focus on performance maximization. Help detect potential outages and limit their impact with Performance Analytics and know how well your systems are working with easy-to-understand reporting features.

Frontier AnyWare Business Analytics gives insight into the operation of the business communication system that many business owners and IT managers haven't seen before. Designed to facilitate anytime, anywhere access to vital data, from call data to quality of service, business leaders can act immediately to optimize business performance whenever the need arises.

About Frontier Business

Frontier's advanced fiber network serves businesses of all sizes, ranging from small and mid-sized businesses to Fortune 500 companies. Frontier offers a full suite of collaboration solutions including advanced data networking, video, voice solutions, cloud technology, and network security. At Frontier Business, we really get to know our customers. We focus on your needs, not on what we want to sell, so our solutions solve real business problems. Simply put, we deliver solutions that are Custom(er) Fit™.

To find out what Frontier can do for your business, visit **business.frontier.com**